

Name: \_\_\_\_\_

# How can I keep my money safe? Activity sheet

Read through the support available for people who have been scammed and use this information to answer the questions on the next page.



**1** You can report spam texts directly to your mobile phone company by forwarding the message to 7726. It's free of charge.

**2** Banks will help support you if you have been the victim of a scam, such as if there is unusual activity on your account. If you receive a suspicious email or text pretending to be from your bank, don't reply to it, and let your bank know.

**4** Citizens Advice provides advice to people when they need it, for problems they are facing. They do it for free and don't tell anyone else the information you share. They also make sure all information is fair.

**3** Action Fraud is the UK's national centre for fraud and cybercrime. You should use them to report fraud if you have been scammed, or have been a victim of cybercrime.

## Glossary

**Fraud** – using dishonest ways to commit a crime to take something valuable (such as money) from someone.

**Cybercrime** – criminal activities committed using the internet on computers, phones, tablets, etc.

**Spam** – texts or emails sent to lots of people who haven't asked for them. They are often used to collect information for fraud and cybercrime or to spread computer viruses.



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Which of the support options on page 1 would be best in the situations below? You can pick more than one. Explain your answer and describe how each person might feel.

1) David received an email congratulating him on winning a brand new tablet. It told him that all he had to do was to transfer £20 for postage. He paid the money, but the tablet never arrived. Nobody was answering his emails and there were no other contact details. He realised he had been scammed.

Where can he go for help? **1 2 3 4**

How do you think David feels?



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2) While Vijay was on his tablet, an advert for free virus software popped up. He didn't have any, so he downloaded it. He then carried on with some online shopping. A week later he noticed money had gone from his bank account for things that he hadn't bought. He wasn't sure what to do next.

Where can he go for help? **1 2 3 4**

How do you think Vijay feels?

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3) Lucy received a text message letting her know she had run out of money in her bank account. It told her to text back her bank details, with her username and password, and they would fix the problem for her.

Where can she go for help? **1 2 3 4**

How do you think Lucy feels?

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